

Report to: General Purposes Committee Meeting – 23 June 2022

Business Manager Lead: Alan Batty – Public Protection

Lead Officer: Nicola Rowlands, Senior Licensing Officer, extn. 5894

<b>Report Summary</b>	
<b>Reason for Report</b>	To inform the Committee of the activity and performance of the Licensing Team and to provide Members with details of current ongoing enforcement issues.
<b>Report Title</b>	Update on Performance and Enforcement Matters
<b>Purpose of Report</b>	To provide Members of the Committee with details of the various activities undertaken by the Licensing Team in relation to Hackney Carriage/Private Hire Drivers, Private Hire Ambulance Drivers together with House to House and Street Collections.
<b>Recommendations</b>	That the report be noted.

## 1.0 Background

1.1 A new applicant for a Hackney Carriage/Private Hire Drivers or Private Ambulance Drivers Licence have to undergo various checks. These include a: Disclosure and Barring check; DVLA check; two references are required; Group II medical; and knowledge & ability tests.

1.2 This report covers the period from 1 January 2022 to 31 March 2022 inclusive and sets out the range and number of licence applications during this period. It also highlights any activity required as a result of the applications.

<b>Application Type</b>	<b>New Applications Rec'd</b>	<b>Renewal of Applications Rec'd</b>	<b>Number Issued</b>	<b>Comments</b>
Hackney Carriage/Private Hire Driver	3	15	18	
Ambulance Drivers	6	8	14	
Hackney Carriage Vehicles	3	21	24	
Private Hire Vehicles	3	6	9	
Private Ambulance Vehicle Licence	2	70	72	

### Street Collections

- 1.3 The Licensing authority has not received any applications for street collections for the reporting period of 1 January to 31 March 2022.

### House to House Collections

- 1.4 The table over sets out the numbers of collections undertaken within the reporting period of 1 January to 31 March 2022 and the charities supported. The organisations undertaking the collections are required to complete a return that sets out the 80 % of the collection that is returned to the charity.

<b>Charity</b>	<b>Date</b>	<b>Total Amount Collected</b>	<b>% Returned to Charity</b>
Children with Cancer UK	18.01.22	£56.16	85%
World Cancer Care	01.01.22 to 31.03.22	£260.00	100%

### Enforcement Issues

- 1.5 **Hackney Carriage/Private Hire Ongoing Enforcement Activity between 1 January to 31 March 2022**

<b>Location</b>	<b>Activity</b>	<b>Date Case Opened</b>	<b>Action Taken So Far</b>
Newark	Hackney Carriage vehicle seen with rear plate displayed incorrectly.	17.01.22	LEO spoke to the driver who said he would correct this as soon as possible.
Middle Gate, Newark	Routine inspection of Hackney Carriage	19.01.22	All in order
Newark	Complaint of overcharging	21.01.22	DG Cars charged a customer more than the standard price. LEO spoke to the complainant and gave advice.
Edwinstowe	A taxi company had 2 cars fail either inspections in a week.	27.01.22	LEO visited the company owner and gave strong advice regarding the condition of vehicles.
Beast Market Hill, Newark	Hackney Carriage vehicle seen without rear plate displayed.	02.02.22	LEO spoke to the driver who stated that the plate has been knocked off during a car wash but is now displayed correctly.
Northgate Railway Station, Newark	Private Hire vehicle seen with internal plate displayed incorrectly	08.02.22	LEO inspected the vehicle and got the driver to display the plates correctly.

Castle House	Vehicle inspection x1 HC	08.02.22	All in order
Castle House	Vehicle inspection x1 HC	08.02.22	All in order
Castle House	Vehicle inspection x1 HC	08.02.22	All in order
Castle House	Vehicle inspection x1 HC	08.02.22	All in order
Castle House	Vehicle inspection x1 HC	08.02.22	All in order
Castle House	Vehicle inspection x1 HC	08.02.22	All in order
Castle House	Vehicle inspection x1 PH	08.02.22	All in order
Castle House	Vehicle inspection x1 PH	08.02.22	All in order
Castle House	Vehicle inspection x1 PH	08.02.22	All in order
Castle House	Vehicle inspection x1 PH	08.02.22	All in order
Castle House	Vehicle inspection x1 HC	08.02.22	All in order
Castle House	Vehicle inspection x1 HC	08.02.22	All in order
Castle House	Vehicle inspection x1 HC	08.02.22	1 action, LEO followed up and all in order.
Castle House	Vehicle inspection x1 HC	08.02.22	All in order
Castle House	Vehicle inspection x1 HC	08.02.22	All in order
Northgate Railway Station, Newark	Peterborough-licenced Hackney Carriage reportedly working as a taxi in Newark.	09.02.22	Peterborough City Council provided driver details for the vehicle in question. LEO spoke to the driver who provided details of bookings, corroborated by his company, which showed that he was working lawfully at the time of the allegation.
Castle House	Vehicle inspection x1 HC	23.02.22	1 fault found, LEO followed up and action completed.
Castle House	Vehicle inspection x1 HC	23.02.22	1 fault found, LEO followed up and action completed.
Castle House	Vehicle inspection x1 HC	23.02.22	All in order
Castle House	Vehicle inspection x1 HC	28.02.22	All in order
Castle House	Vehicle inspection x1 HC	28.02.22	All in order
Castle House	Vehicle inspection x1 HC	28.02.22	All in order
Castle House	Vehicle inspection x1 HC	28.02.22	All in order
Castle House	Vehicle inspection x1 HC	28.02.22	All in order
Castle House	Vehicle inspection x1 PH	28.02.22	All in order
Castle House	Vehicle inspection x1 HC	28.02.22	All in order
Castle House	Vehicle inspection x1 HC	28.02.22	All in order
Castle House	Vehicle inspection x1 HC	28.02.22	All in order
Castle House	Vehicle inspection x1 HC	28.02.22	All in order
Castle House	Vehicle inspection x1 HC	28.02.22	All in order
Castle House	Vehicle inspection x1 HC	28.02.22	3 faults found. LEO followed up and all actions completed.

Castle House	Vehicle inspection x1 HC	28.02.22	All in order
Castle House	Vehicle inspection x1 PH	28.02.22	1 fault found. LEO followed up and all actions completed.
Castle House	Vehicle inspection x1 PH	28.02.22	All in order
Northgate Railway Station, Newark	Fare refused	04.03.22	LEO spoke to the driver and advised him. LEO spoke to the complainant who was happy with the action taken.
Northgate Railway Station, Newark	Taxi driver refused to give a receipt for fare	10.03.22	LEO spoke to the driver and advised him. LEO spoke to the complainant who was happy with the action taken.
Newark	Hackney Carriage vehicle seen with rear plate displayed incorrectly	14.03.22	This driver has previously been advised about the same issue. LEO requested the driver to present his vehicle at Castle House with the plate correctly fitted, which he did.
Castle House	Vehicle inspection x1 HC	25.03.22	4 faults found, all rectified the same day
Castle House	Vehicle inspection x1 HC	25.03.22	All in order
Castle House	Vehicle inspection x1 HC	25.03.22	All in order
Castle House	Vehicle inspection x1 HC	25.03.2022	All in order
Castle House	Vehicle inspection x1 HC	25.03.2022	All in order
Castle House	Vehicle inspection x1 HC	25.03.2022	All in order
Castle House	Vehicle inspection x1 PH	25.03.2022	All in order

## **2.0 Proposal/Options Considered and Reasons for Recommendation**

This report is intended to provide Members with a summary of the various activities undertaken by the Licensing Team in relation to Hackney Carriage/Private Hire Drivers, Private Hire Ambulance Drivers together with House to House and Street Collections.

## **3.0 Implications**

There are no implications arising from this report.

## **Background Papers and Published Documents**

None